

# Meeting the Challenge of Effective Resource Management



## Critical Industry Obstacles

The project performance failure rate exceeds 35% per the Resource Management Institute (RMI).

Effective Resource Management is a top obstacle to success and a key reason to leverage automation tools.

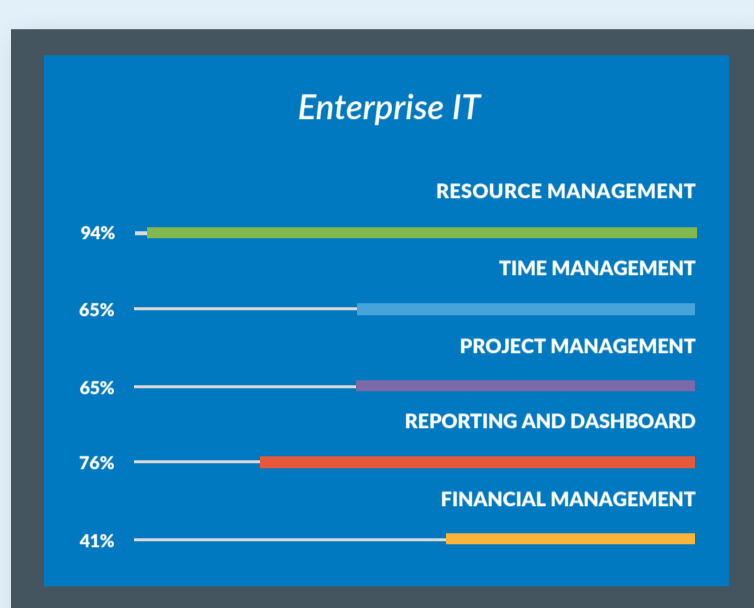
What are the top 2 reasons Professional Services Organizations (PSO) and Project Portfolio Management (PPM) organizations feel they need automation tools?

**1** Time constraints

**2** Difficulty managing resources



Industry research indicates that most project failures are due to poor resource (vs. project) management and reporting.



Enterprise IT is highly dependent on automation tools for resource management and reporting.

### When to Add Automation for Resource Management?

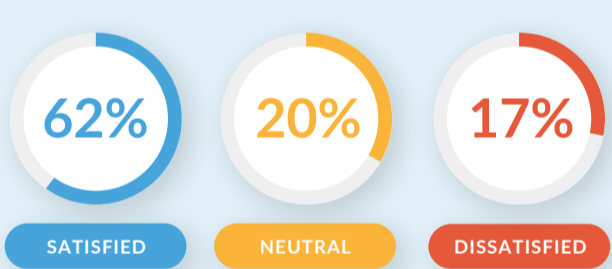
Of organizations that utilize a PSA/PPM automation tool, how many resources do they manage?



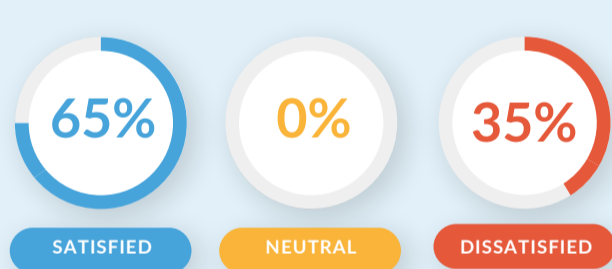
How satisfied are organizations with their PSA/PPM automation tool?

- RMI indicates that the primary causes of dissatisfaction include poor requirements planning.
- Enterprise IT is twice as likely to be dissatisfied with their PPM tool as compared to professional services organizations.

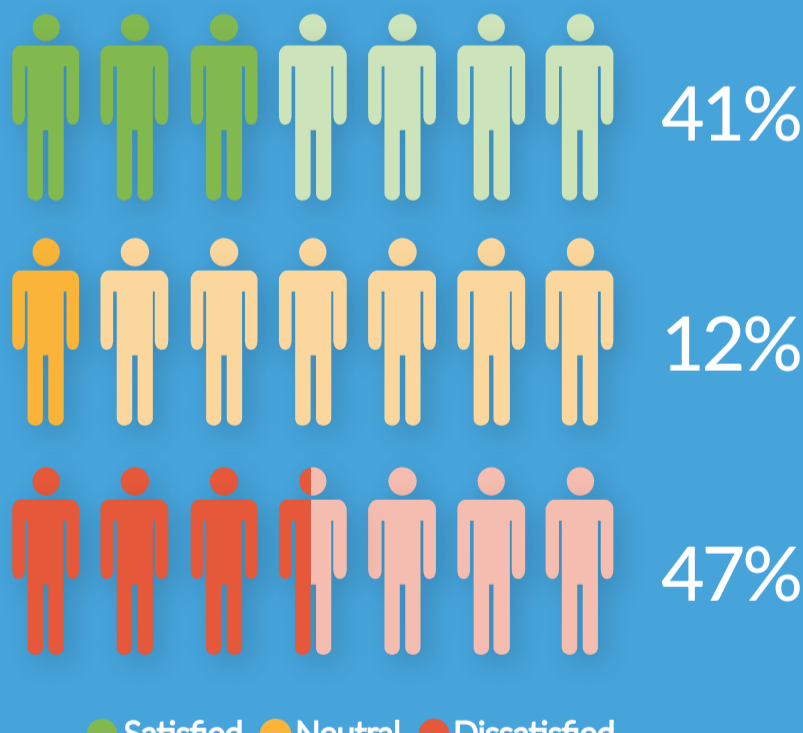
Professional & Consulting Services Satisfaction with PSA Tools



Enterprise IT Satisfaction with PPM Tools



How satisfied are Enterprise IT organizations with their automation tool's resource management capabilities?



A **high percentage** of Enterprise IT users are **dissatisfied with the resource management capabilities of their tool**. Given that resource management is the primary function needed, this is a key capability to research with vendors.

What percentage of organizations still use spreadsheets to assist with resource management?

A significant percentage of the industry still depends on spreadsheets for some or all of their resource management.

65%

Still use Spreadsheets

35%

Don't use Spreadsheets



Source: 2017 Resource Management Institute survey, <https://resourcemanagementinstitute.com>, sponsored by Keyedin Solutions.

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